

EMPOWERING PEOPLE THROUGH EFFECTIVE COACHING (E.P.I.C.)

PROGRAM HIGHLIGHT

This program equips participants with the knowledge, skills and tools to coach themselves and their employees to boost performance and productivity. Managers will lead their people better by incorporating the coaching approach and their people will feel more engaged in their journey toward achieving meaningful goals.

Who Should Attend This Training?

- Managers
- Supervisors
- Team leaders
- Executives
- Business Owners
- Emerging Leaders

OBJECTIVES

At the end of the training program, the participants are able to:

- Understand the definition and principles of coaching
- Know the powerful benefits of coaching
- Know the difference between a boss and a coaching leader
- Turn leadership challenges into opportunities
- Expected outcomes - Upon understanding the UCAN coaching method, participants shall be able to conduct coaching confidently, hence, improving the professional engagement, performance and productivity of employees.

OUTLINE

- What is Coaching?
- How to turn leadership challenges into opportunities for growth
- What employees really want (the past vs current)
- The Boss vs The Coach
- Benefits of coaching - to individuals and organisations
- Coaching vs other approaches i.e. training, mentoring, counselling
- Discover the 5 Key principles of effective coaching
- Coach effectively and rapidly using the UCAN coaching model
- Resources of powerful coaching questions for different situations
- How to offer observations and feedbacks that lead to desired changes
- Driving performance and results as a coaching leader
- Unleash the good coach in you (tips on effective coaching)
- Powerful coaching tools to assist the coaching process
- Learn the UCAN Coaching dialogue and practice

METHODOLOGY

Interactive workshop which combines lectures, videos, discussions, activities and coaching role-play practices. Participants will have a first-hand learning experience of how coaching can impact them.

MANAGEMENT AND SOFT SKILLS TRAINING EMPOWERING PEOPLE THROUGH EFFECTIVE COACHING (E.P.I.C.)

14-15 April 2020 24-25 November 2020

Shah Alam, Selangor

REGISTRATION FORM

Contact Person			
Company Name			
Company Registration No.			
Address			
E-mail			
Contact No.	HP:	Office:	Fax:

Please tick for organisation type:

Local company	Individual	SME	MNC
Organisation/ Association	Company registered under state agency	Government	Others (organisation / societies / international)
GLC	Foreign company	Koperasi	Professional & technical services

Please tick to indicate the nature of your business :

Aerospace	Agricultural	Automotive	Building/Construction	Chemical	Communication
Defence	Distribution	Education and Industrial Training Services	Electrical and Electronics	Environment	Financial/Banking
Food and Beverages	Green Technology	Health Related & Social Services	Tourism & Related Travel	Information Technology	Machinery and Equipment
Medical Devices	Nuclear Fuel Industry	Oil and Gas	Plastics and Rubber Products	Pharmaceuticals	Power Plant Industry
Publishing/Broadcast	Research and Development	Shipbuilding	Textile/Clothing	Timber And Wood	Transport
Water Supply Industry	Others (Please specify):				

PARTICIPANT

No.	Name	Position	Email	Mobile No.
1.				
2.				
3.				
4.				
5.				

Signature :

Date :

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