

**SHAH ALAM
SELANGOR**

WORLD CLASS COMPREHENSIVE BUSINESS OPERATION MANAGEMENT PROGRAM

Best Practices in Sustainable Organisation Operation Management

PROGRAM HIGHLIGHT

This program shall provide the bird's eye view of world class business operation management. In this program, participants shall be exposed to various top notch standards on operation management frameworks.

Who Should Attend This Training?

Personnel who intend to assume the responsibility of managing business operation, with aspiration of applying world class standards or having desire to explore global market. Positions may include managers, engineers, executives, supervisors, etc.

OBJECTIVES

- To provide concepts and applications of high level Strategic Management System
- To enhance skills on application of Operation Management System
- To improve skills on determining Operation Management Continuous Improvement
- Expected outcomes - The comprehension of the concepts shall help guide participants with decision making on application of best management tools to run an organisation. The skill gained can also be used in preparing for assessment of organisation operational competency status, direction and business sustainability.

OUTLINE

- Module 1: BSC Balanced Scorecard based Business Operation Sustainability Management
- Module 2: Financial Performance Management
- Module 3: Market and Product Performance Management
- Module 4: Customer Performance Management
- Module 5: Operation Standardisation Performance Management - Maximisation of Productivity
- Module 6: Quality Resources Readiness Performance Management
- Module 7: Business Operation Performance Reporting and Review
- Module 8: Business Operation Performance Continuous Improvement

PROGRAM OVERVIEW

Business Operation with world class standard is an essential requirement for being able to explore and capture global markets. The ability to produce best products or services nowadays is highly sought after by organisations across the borders, as it is an indication of high trustworthiness, efficiency, competency, quality and reliability.

www.sirimsts.my

REGISTRATION

(03) 5544 6327
(03) 5544 6724

masrina@sirim.my
norizan@sirim.my

FEES

RM2500/ PAX

**excluding 6% SST*

(Discount: 3 or 4 pax - 5% /
5 pax and above - 10%)



Standards+Training+Consultancy

SOFT SKILLS AND MANAGEMENT TRAINING WORLD CLASS COMPREHENSIVE BUSINESS OPERATION MANAGEMENT PROGRAM

20-22 January 2020 17-19 August 2020

Shah Alam, Selangor

REGISTRATION FORM

Contact Person			
Company Name			
Company Registration No.			
Address			
E-mail			
Contact No.	HP:	Office:	Fax:

Please tick for organisation type:

Local company	Individual	SME	MNC
Organisation/ Association	Company registered under state agency	Government	Others (organisation / societies / international)
GLC	Foreign company	Koperasi	Professional & technical services

Please tick to indicate the nature of your business :

Aerospace	Agricultural	Automotive	Building/Construction	Chemical	Communication
Defence	Distribution	Education and Industrial Training Services	Electrical and Electronics	Environment	Financial/Banking
Food and Beverages	Green Technology	Health Related & Social Services	Tourism & Related Travel	Information Technology	Machinery and Equipment
Medical Devices	Nuclear Fuel Industry	Oil and Gas	Plastics and Rubber Products	Pharmaceuticals	Power Plant Industry
Publishing/Broadcast	Research and Development	Shipbuilding	Textile/Clothing	Timber And Wood	Transport
Water Supply Industry	Others (Please specify):				

PARTICIPANT

No.	Name	Position	Email	Mobile No.
1.				
2.				
3.				
4.				
5.				

Signature :

Date :

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Contact us :

(03) 5544 6327 (Masrina)
masrina@sirim.my

(03) 5544 6764 (Norizan)
norizan@sirim.my

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Register online at: www.sirimsts.my